



Birds-I-View
512 Ellis Blvd/ Jefferson City, MO 65101
573-638-BIRD(2473)
www.birds-i-view.biz



NEW Instructions for Delivery to your Car at Birds-I-View UPDATED May 3rd, 2020

Please Remain in your Car when you arrive for your pre-arranged delivery to your car. Please park your vehicle **in a parking spot in our parking lot** and call 573-638-2473 when you arrive for delivery. We will bring your order to your car. (No cell phone? Just call from home and give us an estimated Time of Arrival). **Please Remain inside your car.**

Out of concern for our customers and our community due to the covid-19 pandemic, we are pleased to offer “Delivery to your car” for seniors, other high risk individuals, and anyone who would feel more comfortable doing business in this manner. We are happy to take your order in Advance, and deliver your products to your car when you arrive to pick them up! (**Please stay in your car when you arrive- even though our retail store is open**). Thank you for your understanding.

Here is how “Delivery to your Car” works

(Even after the retail area of BIV has re-opened)

#1. Call us at 573-638-BIRD(2473) at least One Hour prior to pick up to place your order. We will be happy to take your order and call you back with an exact total. **(Please do not leave voice mail or email messages as orders--please call and speak directly to Steve or Regina).** Please let us know an estimated time of arrival and the **color and make of your car.** We will calculate the amount of your order and call you back with an exact total. Please let us know if you qualify for our 5% senior discount (for folks 55 years young or older).

#2. The Best “no contact” way to pay and receive your product is to pay with check or cash. Most customers leave their payment wherever they would like us to deliver their order (for example the back seat or trunk) and we simply remove the check or cash and put in the product. (there is also a 5% discount for paying with cash or local check). But we certainly can process a credit card for you if you need us to do so! We will do that at your car when you arrive and park in one of the parking spaces.

#3. When you arrive at our parking lot for your pre-arranged pick up, please park your car in one of the Parking Spaces. (Not at the door or curb in front of our store). **Please Remain inside your Car.** You may give us a call at 573-638-2473 to let us know you have arrived, however we will be watching for you at your estimated arrival time and watching for the make and color of your car. Steve or Regina will deliver your product to your car wearing gloves and a face mask.

Please take time to look over our “BIV Catalog” and our website and let us know how we can help you! We look forward to serving you and we THANK YOU for your understanding and your support.

Enjoy your birds at home!

Steve and Regina Garr

Birds-I-View, owners

573-638-BIRD(2473)

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BIV hours: 10 am – 6 pm Monday – Saturday

05.03.20